

March 2021

'Recognizing Those Who Care'



HEROES OF THE MONTH



Cartersville Center for Nursing and Healing

Tressa Brown - Congratulations to **Tressa Brown** for being selected as Cartersville's Hero of the Month. In addition to being a dedicated team member, **Tressa** has not missed one day of work since she was hired. In addition, **Tressa** is also dedicated to our residents who look forward to seeing her. Making the residents laugh comes naturally to her. **Tressa's** dedication to her coworkers is always evident, especially when she has volunteered to work 2 extra nights every weekend to help fill the staffing gaps. She is reliable, does a great job and eternally upbeat, attributes that make her truly special. We are very lucky to have **Tressa** as a team member and she is very deserving of being our Hero of the Month.



Fulton Center for Rehabilitation

Vilma Stinson - Congratulations to **Vilma Stinson**, CNA in our Nursing Department for being selected as Hero of the Month at Fulton Center. Her enthusiasm, hard work and great attitude is evident every day. **Vilma** is always willing to do whatever it takes to get the job done, going the extra mile as well as going above and beyond the call of duty. She is receptive and willing to learn new things to do her job better.



Nancy Hart Nursing Center for Nursing and Healing

Treasure Ardister - We have chosen **Treasure Ardister** for our Nancy Hart Hero of the Month. **Treasure** has been faithfully serving our residents for 15 year as of March 2021. She is a true **Treasure** to our residents. She is fun, loving and kind to our residents. **Treasure** works hard to keep our residents and their families in touch with one another. She goes above and beyond her duty. **Treasure** clearly puts her whole heart into her work. Thank you **Treasure** for all that you do. You are truly a Nancy Hart HERO. Congratulations!



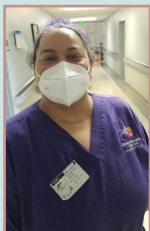
Powder Springs Center for Nursing and Healing

Carline Dor - Congratulations to **Carline Dor** for being our Hero of the Month. **Carline** is a CNA at Powder Springs. She has impeccable conduct in her service with our center. **Carline** is very caring towards all with no exceptions. Everyone she works with says she is excellent, reliable, dependable, dedicated and hardworking. **Carline** is so competent and she exudes HEALING WITH HEART! Her caring ways and smile are a treasure to behold. We are blessed to have her as part of the Powder Springs family!



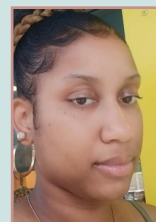
Renaissance Center for Nursing and Healing

Rachel McCrary - **Rachael** has been with Renaissance as a CNA. Ask her what her favorite part of the job is and without hesitation she will say; "The Residents". **Rachel** is a great aide because of the compassion she shows the residents. She takes the time to get to know them and knows about all the little things that make them unique. She knows what they like to wear and what they want to eat. She takes time to straighten their rooms and provide all the little services that matter so much to our residents. **Rachel** has 2 kids and can be found reading or working on home improvement projects when not at work. Our residents and staff love Rachel and there just aren't enough good things to say about her!



Renaissance Center for Nursing and Healing

Marqwita Watkins - **Marqwita**, CNA is one of several standing out CNA's at Renaissance. She is always willing to pitch in with a new project or do whatever needs to be done for the residents. She assists our wound care nurse with rounds and pays special attention to details when caring for residents. **Marqwita** can also be counted on to respectfully let administration know when something is not working on the floor and will work with us to find solutions. She picks up shifts when needed to help her fellow aides and stays calm in stressful situations. **Marqwita** is driven to succeed and is currently not only working as an aide but also attending school to further her education. We appreciate all you do!



Riverdale Center for Nursing and Healing

Sherifat Smith - **Sherifat** is one of our most valued employees here at Riverdale Center for Nursing and Healing. Her dedication and stewardship to our center is amazing. **Sherifat's** daily professionalism is evident and we are truly blessed to have her as part of our family here at Riverdale Center. Congratulations **Sherifat** on being our HERO of the Month.



LOVE THE PEOPLE GOD GAVE YOU BECAUSE HE WILL
NEED THEM BACK ONE DAY.

A Little News From ... Sol, Effy and Renee

Welcome to the inaugural edition of our new **Empire Care Centers Employee Newsletter**.

It's our pleasure to bring you this amazing newsletter that is made specifically with you in mind. We want you to not look at this as just another "memo" from ownership... NO this is a way for YOU to shout out to your co-workers, to brag about your center team, to connect with each other on a whole new level.

This newsletter is about and for you, the Empire Care Centers Employees. We have long known that you, our staff are the backbone of Empire Care Centers. Day in and day out, you come to your facility, provide care to the most deserving of our population and do so with a smile on your face and kindness in your heart. This newsletter is our way of making sure you know that each and every one of you are Valued, Appreciated and Respected by ECC, your facility management team and your coworkers.

The Empire Care Centers Employee Newsletter will come out every month and will, amongst other things, honor a "HERO" of the month at each facility as well as give every staff member the opportunity to reach out and acknowledge the contribution of any other staff member in a positive and public way. "Shout it Out" by entering a "Shout Out" on the Newsletter's mobile app and you can even upload a picture if you would like!

The Employee Newsletter gives each of you the opportunity to commend a fellow employee for doing a great job. It gives you the ability to share special events and occasions with the entire staff such as births, weddings, graduations, condolences, etc., if you so choose. We encourage you to take the opportunity to share news, events and good deeds done with each other.

We sincerely hope that you will take a few moments and be part of our Employee Newsletter and "Shout Out" to your fellow employees. Let us "Shout Out" all of you, our staff, by expressing our personal thanks for the fabulous work you do, day in and day out. You all are the BEST. You are the HEROES WITH HEART.

Our ECC Employee Newsletter ~ Caring About What Matters Most. YOU ~

Thank you and let's make our Employee Newsletter the best it can be.

Sol, Effy and Renee'

A Special Thank You....

Long Term Care Administrators Week

March 8 - 12

We would like to extend a special Thank You to our Wonderful Administrators who, through their Leadership and Unwavering Commitment to You, the Employees of Empire Care Centers, have created the standard for all other Nursing Centers to strive to achieve.

Joy Powers	~ Cartersville
Michael Ostrozynski	~ Fulton Center
Zubayda Sutton	~ Nancy Hart
Renee Ellis	~ Powder Springs
Rebecca Minter	~ Renaissance
Tracy Brown	~ Riverdale

With our sincere appreciation –

Sol, Effy, Renee and all the employees of Empire Care Centers.

FYI

March 5th Employee Appreciation Day

Held on the first Friday in March allowing management to show thanks and reward their workers for their hard work throughout the year. Companies and businesses that promote a positive culture through awarding and recognizing its employees have found that it leads to a happier more productive workplace environment.

FYI

March 19th Certified Nurses Day

Certified Nurses Day is an annual day of recognition for and by healthcare leaders dedicated to nursing professionalism, excellence, recognition, and service. Every March 19, employers, certification boards, education facilities, and healthcare providers celebrate and publicly acknowledge nurses who earn and maintain the highest credentials in their speciality.

Cartersville Center for Nursing and Healing

SUPERVISOR SHOUTOUTS



Thank You to **Anthony and LaShaun** for making a difference to those in our COVID unit. ~ Joy Powers



Tim McKinney - Where do I start? Tim is always on time! He is one of the most reliable employees we have. Tim always accepts new challenges! Thanks Tim for being you!! ~ Housekeeping



Congratulations to **Mark Richards** for successfully completing his exam and receiving his certification for Dietary Manager. ~ Joy Powers



New Faces

1/1 - 2/24



Hope Calaway

Hope Calaway joins our Therapy Department as our Director of Rehab. She has been in healthcare for 20 years. **Hope** was born in Rome, GA. She is married and has 2 daughters. In her spare time **Hope** enjoys spending time with family, watching softball, going to church, and sitting on her front porch.



Mirtha Taylor

Mirtha Taylor joins our Cartersville team as a CNA. We are sure Mirtha will be a huge asset to our Nursing team.



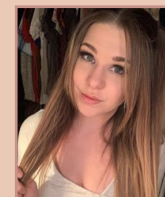
Bryson Shiflett

A warm welcome to **Bryson Shiflett**. **Bryson** joins our Nursing Department as a PRN CNA. There are not many men CNA's so we are glad to have you as part of our team here at Cartersville Center.



Kayla Mitchell

Kayla Mitchell joins our team at Cartersville Center as a PRN CNA. She has been in healthcare for 1 year. **Kayla** was born in Cartersville, GA. In her spare time she enjoys sleeping, eating, and being outdoors.



Ashleigh Karstensen

Ashleigh Karstensen joins our Cartersville Center team as a Receptionist. She was born in Marietta, GA. In her spare time **Ashleigh** enjoys reading, watching movies, and taking care of her dogs.

EMPLOYEE SHOUTOUTS

- ★ To **Trena Leonard** from Candice Powell - You are a great co-worker. She loves the residents here & takes great care of them!
- ★ To **Candice Courtney** from Shaun - The staff and residents love him. His hard work is amazing. Keep it up!
- ★ To **Alicia** from Kari Wills - Alicia always gives her 100% and goes above and beyond to do a good job. Thank you Alicia for all you do!!
- ★ To **Trena Leonard** from Vivian Fisher - Thank you for all you did today for our Rehab residents to make them feel like they were at home.
- ★ To **Ashely Williams** from Alicia Travis - This CNA is one of the best ever!!! I mean Ashely will help, assist, and get it done for anyone to ensure her and her residents and staff are cared for and comfortable.
- ★ To **Kari Wills** from Shaun Blackmon - Kari is a hard worker and a great supervisor. I am very glad I get to be a part of the team I work with.
- ★ To **Shaun Blackmon** from Kari Wills - Shaun is a team player! He works 7 days a week and will do whatever is asked of him! Thanks Shaun for always being versatile!! I appreciate you!!
- ★ To **JOYCE** from Kari Wills - Joyce works incredibly hard, even under pressure. I never see her break a sweat! She is one of the sweetest people I've met since my employment began. Joyce always greets staff and residents with kind words! She also acknowledges your hard work!
- ★ To **Lashaun Clayton** from Michael Davis - Shoutout to Lashaun Clayton for being so helpful to the maintenance director. Thanks Lashaun!
- ★ To **Keri Wills** from Tammy Gore - You are a hard worker and a great manager. You go above and beyond!
- ★ To **Tammy Gore & Alicia Travis** from Kari Wills - These two show up & show out! I can always count on them to work their scheduled shift and do a great job! I'm so very thankful for the two of you! Great housekeepers and great with the residents!
- ★ To **Ira Ellis** from Michael Davis - Shoutout to Ira Ellis for his willingness to help the maintenance director with the heavy lifting. Thank you Ira!
- ★ To our **Dietary Team** from Joy Powers - Fantastic work by the Dietary Team for an amazing inspection by the local Health Department since the onset of COVID.
- ★ To **Mark Richards** from Ira Ellis - Congratulations on your Certification!!!
- ★ To **Shed** from Mark Richards - Great job with the health inspection. You Rock!
- ★ To **Robin** from Mark Richards - Thanks for all your help with the the health inspection. It was awesome!
- ★ To Unit Manager Nurse **Senan** and Treatment Nurse **Joyce** from Courtney Honeycutt - Staff communication at its best! Go team for working together to assure the highest standards for our patients.
- ★ To **Mark** - Thanks to Mark and his team for the great lunch to our residents and for preparing me my favorite..fried pickles!
- ★ To **Kari Planter** from Courtney Honeycutt, Activities - Shout out to Kari for always being patient and kind to our residents and working hard. She really goes above and beyond for everyone! Thank you, Kari, for always participating in activities dress up days. You really "think outside the box with your ideas".
- ★ To **Elizabeth Derby** from Trena Leonard - I know all too well how hard you work and the stress your job causes. You do an amazing job and I love working with you!! Love you bunches!
- ★ To **Arienne** from AnDrea - Thank you for your patience in training me!
- ★ To **Tim** in Housekeeping from AnDrea - Just giving a shoutout to Tim for always being pleasant while doing his job!
- ★ To **Ashley**, CNA from Courtney Honeycutt, Activities - Thank you Ashley for always caring for the residents. Ashley always goes above and beyond by not just taking care of them but by helping them get things they want. Ashley is quite the comedian too, she keeps our patients going! You go Ashley!!!
- ★ To **Cheryl**, Therapist from Courtney Honeycutt Activities Department - Shout out to Cheryl in therapy for encouraging our residents to get up and work hard to meet their goals they have set and to accomplish them!

MORE EMPLOYEE SHOUTOUTS

- ★ To **Sara Seymour** from Courtney Honeycutt, Activities - Shout out to Sarah for working diligently and always having a smile on her face. She is a very strong CNA with a huge heart!
- ★ To **Joy Powers** from Shaun Blackmon - The best boss and Administrator I know. Joy goes out of her way to help employees. Thank a million!
- ★ To **Elizabeth**, Central Supply from Sam - She does an outstanding job meeting the supply needs of residents and staff. Elizabeth gets directly involved when there is a need for resident care. Give her a big round of applause!
- ★ To **Kari and Joyce** from Shaun Blackmon - I am happy to work with the two of them. I love them! We all make a great team. I love this nursing home!
- ★ To **Joy Powers** from Sam DOR - We are extremely proud of our Administrator. Joy has provided exceptional management throughout the current COVID situation.
- ★ To **Anne Tillman**, nurse educator from Courtney Honeycutt, activities - Thank you Anne for all your hard work making sure all staff are informed and updated on standard policies and procedures. Anne is very detailed in training and infection control. She does it all with a very delightful demeanor.
- ★ To **Joy** from Sam - Thanks for being a great Administrator!
- ★ To **Leigh** from Sam - Hey Leigh, you are doing an awesome job.
- ★ To **Courtney Honeycutt** from Candice Powell - Thank you for all you do for the residents and staff! Your awesome!
- ★ To **Ashlee McClure** from Ira Ellis - You have boundless energy and willingness to learn!!!
- ★ To **Housekeeping** from Shaun Blackmon - This team is Awesome, God bless y'all. I thank God for y'all.
- ★ To **Shaun Blackmon** from Michael Davis - Shoutout to Shaun Blackmon for always being willing to step up and help out.
- ★ To **Roena Turner** from Leigh Ashford - Ms. Roena is a pleasure to work with. Always puts a smile on my face, and brightens my day.
- ★ To 100 hall nurse **Joyce** from Michael Davis - Shoutout to 100 hall nurse, Joyce, for always keeping maintenance informed of when residents are up and work in those rooms can commence!
- ★ To **Senan Njiru** from Leigh Ashford - Our ADON, Senan, is a great example of how a leader should lead. I always enjoy taking time out of my day to talk with her. She is very knowledgeable, caring and always a pleasure to work with.
- ★ To **Candice Powell** from Ashlee - Thanks for all your hard work. You are Awesome!!!!
- ★ To **Ira** from Ashlee - Thanks for taking the time to train me in my new job. You are Awesome!!!!
- ★ To **Joy Powers** from Ashlee - Thanks for everything you do! We got this!!
- ★ To **Trena Leonard** from Candice Powell - Trena is a great co-worker. She loves the residents here and takes great care of them.
- ★ To **Anthony and Shaun** from Joy Powers - Thank you for making a difference for those in our COVID unit.
- ★ To **Hope Calaway** from Joy Powers - A warm welcome to Hope, our new Director of Rehabilitation.



JUST A FEW OF OUR SPECIAL SHOUTOUT FOLKS



EMPLOYEE EVENT



Thank You to our Cartersville **Activities Department** for always going above and beyond our expectations. Always creative which brings smiles to our residents and staff.

EMPLOYEE BIRTHDAYS

Joyce Kamau 3rd
 Jane Kungu 3rd
 Cheryl Autry 5th
 Diamond Grimes 6th
 Lisa Quievryn 21st
 Chris Owens 26th
 Amanda Perez 29th

